Data Processing

In the job result display, the "More" link of the Cloud Plot opens a new window with an interactive SVG image but it does not always show up correctly. What are my options?

The Scalable Vector Graphics (SVG) format has been around since 1999 however each browser may support and render SVG images differently. We have tested the following browsers to be compatible with the features we currently use to generate the Cloud Plot:

- Firefox (Mac, Linux, Windows XP, 7)
- Chrome (Mac, Windows XP)
- Internet Explorer 9
- Opera (Linux, Windows 7)

We have seen limited compatibility with the following:

- Safari
- Chrome (Windows 7)
- Internet Explorer 7, 8 (using Adobe SVG Viewer Plugin)

For now, we recommend trying a different browser to view the job results.

Unique solution ID: #1006
Author: Paul
Last update: 2016-04-20 22:59